ARRIVAL

When I get to Knoxville, where do I go?
There are two locations you will need to find upon arrival: your housing assignment and the PAO, in that order. During the week of international student orientation, limited shuttles will be provided for transportation from the airport to campus. More information will be provided regarding shuttle dates and times once you have registered for one of the mandatory check-in sessions (see http://international.utk.edu/isss/check-in-and-orientation/students/ for more details about check-in).

If you arrive in Knoxville at a time when shuttles are not being offered, we recommend you take a taxi to the University. You may have to call for one if you do not see one outside the airport or bus station. For the Yellow Cab Company, call 523-5151; for the AAA Airport Taxi Service, call 531-1930. Making a telephone call from a public telephone will cost 35 or 50 cents, and the taxi fare will be around $20-25. Ask the taxi driver to take you directly to your housing assignment.

PLEASE NOTE: You will live in Clement Hall, 1629 West Cumberland Avenue, Knoxville, TN 37916. You will not be able to move into your permanent assignment until August 8/January 2. Please complete the arrival form and return to Susie no later than the date Susie provides. We will inform the housing office of your arrival date and time. YOU MUST COMPLETE ALL IMMUNIZATION REQUIREMENTS TO BE ABLE TO MOVE INTO ON CAMPUS HOUSING. IF YOU DO NOT COMPLETE THESE RECORDS WITH THE STUDENT HEALTH CLINIC, YOU WILL BE TURNED AWAY FROM HOUSING.

Linens and pillows are not provided. Students can move into the residence hall immediately upon arrival as the check-in desk is open 24 hours a day. Then please check in at the Programs Abroad Office, 1620 Melrose Avenue, as soon as possible during office hours (Mon.-Fri., 8am-5pm) after your arrival.

Checking in with CIE and the PAO
This situation can be a little confusing. You will “open an immigration file” with CIE at the I-House when you arrive. Sometimes, students think that once they have opened their files that they have also automatically checked-in with the PAO. Not true. You also need to check in with the PAO. You will be given the date and time of the special orientation session for exchange students only when you check in. You will receive specific information on your academic advising appointment time, date and location as well as other important information applicable only to exchange students.

There is no need to call the PAO staff when you arrive. Simply come to orientation check-in as described above.

ISEP students please note: Even though your IIS states that you should contact Alisa or Noah upon arrival, please come to the office during regular office hours instead!